



U.S. NAVAL BASE GUAM, MAIN BASE

U.S. Naval Base Guam (NBG) Main Base is home to two Submarine Tenders, five submarines, and numerous other operational commands. Access to this installation is restricted to ensure security of these assets, ultimately preserving the Installation's warfighting capability. Access to this site is authorized for Department of Defense (DoD) card carrying personnel (active duty personnel and their family members, Guards and Reserve members and their family, DoD civilians, DoD Support Contractors, Veterans who are issued a Veteran Health Identification Card (VHIC), other personnel who have a bonified reason for base access and are issued a Defense Biometric Identification System (DBIDS) credential).

SERVICES AVAILABLE:

ID CARD LAB
MEDICAL CLINIC
LEGAL OFFICE
DECA
CHAPEL
POST OFFICE
NAVY EXCHANGE FACILITIES
COMMISSARY
FITNESS CENTER
THEATER
BEACHES

For additional information, please contact the
Visitor Control Center (VCC):

Telephone: 671-339-6217/5208/1280

E-mail: NBGVCC@US.NAVY.MIL

Hours of Operation: Mon, Tues, Thurs, Fri from 0700-1600
Closed for Lunch from 1130-1230

Wednesdays - 0700-1500 (closed 1130-1230 for lunch)
Closed on weekends and federal holidays

Base Access Requirements:



Active Duty/Reserves/Guardsmen/DoD Civilians/Armed Forces Retirees :

- Access via issued Common Access Card (CAC) or Retiree ID card.
- Authorized to sponsor up to seven (07) guests upon vetting at VCC or five (05) via the Trusted Traveler program.



Dependents of Active Duty, Reserves, Guardsmen:

- Access visa issued DoD ID Card.
- If over 18 years old, authorized to sponsor up to seven (07) guests upon vetting at VCC or five (05) via the Trusted Traveler program.



DoD Civilian Retiree with Valid DoD Identification

- These individuals have limited access to the installation.
- Retired civilian employees can bring their SF-50 and be issued a DBIDS card at the VCC.
- They have access to the following: All Morale, Welfare, and Recreation (MWR) Facilities and Navy Exchange (Online only).
- Not able to sponsor guests.



Purple Heart Recipients, Former Prisoners of War, Veterans with service-connected disabilities/VHIC

- Authorized access to NBG Main Base via authorized credential.
- VHIC with Service Connected Disabilities annotated on the VHIC may sponsor up to seven (07) guests upon vetting at VCC.



Contractors

- Access to the installation via the CAC or DBIDS credential.
- Can not sponsor anyone onto the installation.

Updated: Feb 06, 2025

Frequently Asked Questions (FAQs)

Q: Is access to Naval Base Guam services open to everyone?

A: No, access to services is restricted to authorized patrons.

Q: Who can use the services at Naval Base Guam?

A: Usage is based on your DoD ID card status, your affiliation with the installation.

Q: I am an active duty or a DoD civilian with orders. What services can I access? A: You are eligible for access and potentially all services at the base. Services on the base are limited to what is defined in your orders and transportation agreement.

Q: I am the dependent of active duty or DoD civilian personnel on transportation agreement and I am listed on their orders. Can I access services?

A: Yes, you are eligible for access and all services at the base.

Q: I am a dependent visiting an unaccompanied sponsor who is permanently attached to Naval Base Guam . Can I access services?

A: Yes, you are eligible for access and all services at the base.

Q: I am a DoD civilian on leave with a valid DoD-ID. Can I access services?

A: Yes, you are eligible for access and potentially all authorized services at the base. Services are limited to what is defined on your ID card, orders, and/or transportation agreement.

Q: I am a Armed forces retiree with a valid DoD-ID. Can I access services?

A: Yes, you are eligible for access and all services at the base.

Q: I am a reservist on orders. Can I access services?

A: Yes, you have the same access and privileges as active duty personnel.

Q: I am a reservist, not on orders. Can I access services?

A: Yes, you are eligible for access and all services at the base.

Q: I have a different situation. Who can I contact for more information?

A: Please contact the Visitor Control Center for further assistance.

Q: What is the contact number for the Visitor Control Center?

A: You can reach VCC at : 671-339-6217/5208/1280

Q: I am active duty stationed onboard Naval Base Guam and want to invite my parents to visit me on base. Is that allowed?

A: Yes, you are authorized to sponsor up to seven (07) guests at a time once they are vetted at the VCC, or five (05) via the Trusted Traveler program.



NAVAL BASE GUAM, U. S NAVAL HOSPITAL

U.S. Naval Base Guam, U.S. Naval Hospital (USNH) is home to the primary DoD medical treatment facility on island. It is also home to DoDEA's Guam High School. Access to this site is authorized for Department of Defense (DoD) card carrying personnel (active duty personnel and their family members, Guards and Reserve members and their family, DoD civilians, DoD Support Contractors, Veterans who are issued a Veteran's Health Identification Card (VHIC or VIC), other personnel who have a bonified reason for base access and are issues a Defense Biometric Identification System (DBIDS) credential).

The Trusted Traveler Program is not implemented at USNH.

SERVICES AVAILABLE:

HOSPITAL
MWR CHILD DEVELOPMENT CENTER
NAVY EXCHANGE FACILITIES
DoDEA'S GUAM HIGH SCHOOL

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-4 p.m. Closed for Lunch from 1130-1230

Wednesdays - 0700-1500 (closed 1130-1230 for lunch)

Closed on weekends and federal holidays



Active Duty/Reserves/Guardsmen/DoD Civilians/Armed Forces Retirees:

- Access via issued Common Access Card (CAC) or Retiree ID card.
- Authorized to sponsor up to seven (07) guests upon vetting at VCC.



Dependents of Active Duty, Reserves, Guardsmen:

- Access via issued DoD ID Card.
- If over 18 years old, authorized to sponsor up to seven (07) guests upon vetting at VCC.



DoD Civilian Retiree with Valid DoD Identification:

- No access to this site



Purple Heart Recipients, Veteran Health Identification Card (VHIC) and Veterans Identification Card (VIC)

- Access via their issued credential.
- VHIC with Service Connected Disabilities annotated on the VHIC may sponsor up to seven (07) guests upon vetting at VCC.
- VHIC/VIC may sponsor a person with a valid form of ID (driver's license or US passport) to USNH only for the purpose of a medical appointment or procedure.



Contractors

- Access to the installation via the CAC or DBIDS credential to perform official duties only.

Updated: Feb 06, 2025

Frequently Asked Questions (FAQs)

Q: Is access to U.S. Naval Hospital services open to everyone?

A: No, access to services is restricted to authorized patrons. Only authorized personnel have access to medical services.

Q: Who can use the services at U.S. Naval Hospital ?

A: Only authorized patrons. Active duty, reservists/National Guard, Armed Forces dependents, Armed Forces retirees, US Armed Forces veterans, and DoD Civilians (only if covered in orders/transportation agreement) have access to medical services.

Q: I am an active duty or a DoD civilian with orders. What services can I access?

A: You are eligible for access and all services at the base. Only authorized personnel have access to medical services?

Q: I am the dependent of active duty or DoD civilian personnel on transportation agreement and I am listed on their orders. Can I access services?

A: Yes, you are eligible for access and all services at the base. Only authorized personnel have access to medical services.

Q: I am a dependent visiting an unaccompanied sponsor who is permanently attached to Naval Base Guam . Can I access services at U.S. Naval Hospital ?

A: Yes, you are eligible for access and all services at the base.

Q: I am a DoD civilian on leave with a valid DoD-ID. Can I access services at U.S. Naval Hospital?

A: Yes, you are eligible for access and potentially all authorized services at the base. Only authorized personnel have access to medical services.

Q: I am a Armed forces retiree with a valid DoD-ID. Can I access services U.S. Naval Hospital?

A: Yes, you are eligible for access and all services at the base. Services are limited to what is defined on your ID card, orders, and/or transportation agreement. Only authorized personnel have access to medical services.

Q: I am a reservist on orders. Can I access services at U.S. Naval Hospital?

A: Yes, you have the same access and privileges as active duty personnel.

Q: I am a reservist, not on orders. Can I access services at U.S. Naval Hospital?

A: Yes, you are eligible for access and all services at the base.

Q: I have a different situation. Who can I contact for more information?

A: Please contact the Visitor Control Center for further assistance.

Q: What is the contact number for the Visitor Control Center?

A: You can reach VCC at : 671-339-6217/5208/1280

Q: I am active duty stationed onboard Naval Base Guam and want to invite my parents to accompany me on the USNH Compound. Is that allowed?

A: Yes. However since the Trusted Traveler Program is not implement USNH, all guest will need to be vetted through the VCC and issued a pass.



NAVAL BASE GUAM, APRA VIEW, APRA PALMS, FLAG CIRCLE HOUSING

U.S. Naval Base Guam, Apra View Apra Palms, and Flag Circle Housing are Navy Family Housing Complexes. Apra View hostes a NEX Mini Mart and Flag Circle hosts a Navy Gateway Inn & Suites. Access to this site is authorized for Department of Defense (DoD) card carrying personnel (active duty personnel and their family members, Guards and Reserve members and their family, DoD civilians, DoD Support Contractors, Veterans who are issued a Veteran's Health Identification Card (VHIC), other personnel who have a bonified reason for base access and are issues a Defense Biometric Identification System (DBIDS) credential). The Installation Commanding Officer (ICO) retains the authority to revise access procedures as required.

SERVICES AVAILABLE: NAVY EXCHANGE MINI MART Navy Gateway Inn & Suites

For additional information, please contact the
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Base Access Requirements:



Active Duty/Reserves/Guardsmen/DoD Civilians/Armed Forces Retirees :

- Access via issued Common Access Card (CAC) or Retiree ID card.
- Authorized to sponsor up to seven (07) guests upon vetting at VCC or five (05) via the Trusted Traveler program.



Dependents of Active Duty, Reserves, Guardsmen:

- Access via issued DoD ID Card.
- If over 18 years old, authorized to sponsor up to seven (07) guests upon vetting at VCC or five (05) via the Trusted Traveler program.



DoD Civilian Retiree with Valid DoD Identification

- No access to this site without authorized sponsor.



Purple Heart Recipients, Veteran Health Identification Card (VHIC) and Veterans Identification Card (VIC)

- Purple Heart Recipients and Veterans issued a VHIC are authorized access to Apra View Housing .
- VHIC with Service Connected Disabilities annotated on the VHIC may sponsor up to seven (07) guests upon vetting at VCC.



Contractors

- Access to the Apra View via the CAC or DBIDS credential.
- Can not sponsor anyone onto housing installations.

Updated: Feb 06, 2025

Frequently Asked Questions (FAQs)

Q: Is access to Apra View Housing services open to everyone?

A: No, access to services is restricted to authorized patrons.

Q: Who can use the services at Apra View Housing?

A: Usage is based on your Department of Defense ID card status, your affiliation with the installation.

Q: I am an active duty or a DoD civilian with orders. What services can I access?

A: You are eligible for access and the use of the Mini Mart, if NEX privileges are authorized.

Q: I am the dependent of active duty or DoD civilian personnel on transportation agreement and I am listed on their orders. Can I access services?

A: You are eligible for access and the use of the Mini Mart, if NEX privileges are authorized.

Q: I am a dependent visiting an unaccompanied sponsor who is permanently attached to Naval Base Guam or one of its tenant commands. Can I access services at Apra View Housing ?

A: You are eligible for access and the use of the Mini Mart.

Q: I am a DoD civilian on leave with a valid DoD-ID. Can I access services at Apra View Housing ?

A: You are eligible for access and the use of the Mini Mart, if authorized NEX privileges.

Q: I am a Armed forces retiree with a valid DoD-ID. Can I access services at Apra View Housing ?

A: You are eligible for access and the use of the Mini Mart.

Q: I am a reservist on orders. Can I access services at Apra View Housing?

A: You are eligible for access and the use of the Mini Mart.

Q: I am a reservist, not on orders. Can I access services at Apra View Housing?

A: You are eligible for access and the use of the Mini Mart.

Q: I have a different situation. Who can I contact for more information?

A: Please contact the Visitor Control Center for further assistance.

Q: What is the contact number for the Visitor Control Center?

A: You can reach VCC at : 671-339-6217/5208/1280

Q: I am active duty stationed onboard Naval Base Guam or one of its tenant commands, and want to invite my parents to visit me on base. Is that allowed?

A: Yes, you are authorized to sponsor up to seven (07) guests at a time, via the Trusted Traveler program.



NAVAL BASE GUAM, POLARIS POINT

U.S. Naval Base Guam, Polaris Point is a Submarine Support Site. It also houses a NEX Mini Mart, a beach and a camping site. Access to this site is authorized for Department of Defense (DoD) card carrying personnel (active duty personnel and their family members, Guards and Reserve members and their family, DoD civilians, DoD Support Contractors, Veterans who are issued a Veteran's Health Identification Card (VHIC), other personnel who have a bonified reason for base access and are issued a Defense Biometric Identification System (DBIDS) credential). The Trusted Traveler Program is not implemented at Polaris Point. The Installation Commanding Officer (ICO) retains the authority to revise access procedures as required.

The Trusted Traveler Program is not implemented at Polaris Point.

SERVICES AVAILABLE:
NAVY EXCHANGE MINI MART
BEACHES

For additional information, please contact the
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Closed on weekends and federal holidays

Base Access Requirements:



Active Duty/Reserves/Guardsmen/DoD Civilians/Armed Forces Retirees :

- Access via issued Common Access Card (CAC) or Retiree ID card.
- Authorized to sponsor up to seven (07) guests upon vetting at VCC.



Dependents of Active Duty, Reserves, Guardsmen:

- Access via issued DoD ID Card.
- Authorized to sponsor up to seven (07) guests upon vetting at VCC.



DoD Civilian Retiree with Valid DoD Identification

- Access only to the beaches and camping site.



Purple Heart Recipients, Veteran Health Identification Card (VHIC) and Veterans Identification Card (VIC)

- Authorized access for the purpose of accessing the Mini Mart, camping site, and beaches.
- VHIC with Service Connected Disabilities annotated on the VHIC may sponsor up to seven (07) guests upon vetting at VCC.



Contractors

- Access to Polaris Point via the CAC or DBIDS credential for official duties only.

Updated: Feb 06, 2025

Frequently Asked Questions (FAQs)

Q: Is access to Polaris Point services open to everyone?

A: No, access to services is restricted to authorized patrons.

Q: Who can use the services at Polaris Point?

A: Usage is based on your DoD ID card status, your affiliation with the installation.

Q: I am an active duty or a DoD civilian with orders. What services can I access at Polaris Point?

A: You are eligible for access and potentially all services at the base. Services on the base are limited to what is defined in your orders and transportation agreement.

Q: I am the dependent of active duty or DoD civilian personnel on transportation agreement and I am listed on their orders. Can I access services at Polaris Point?

A: You are eligible for access and potentially all services at the base. Services on the base are limited to what is defined in your orders and transportation agreement.

Q: I am a dependent visiting an unaccompanied sponsor who is permanently attached to Naval Base Guam or one of its tenant commands. Can I access services at Polaris Point?

A: You are eligible for access and the use of the Mini Mart, beach, and camping site.

Q: I am a DoD civilian on leave with a valid DoD-ID. Can I access services at Polaris Point?

A: You are eligible for access and potentially all services at the base. Services on the base are limited to what is defined in your orders and transportation agreement.

Q: I am a Armed forces retiree with a valid DoD-ID. Can I access services at Polaris Point?

A: You are eligible for access and the use of the Mini Mart, beach, and camping site.

Q: I am a reservist on orders. Can I access services at Polaris Point?

A: You are eligible for access and the use of the Mini Mart, beach, and camping site.

Q: I am a reservist, not on orders. Can I access services at Polaris Point?

A: You are eligible for access and the use of the Mini Mart, beach, and camping site.

Q: I have a different situation. Who can I contact for more information?

A: Please contact the Visitor Control Center for further assistance.

Q: What is the contact number for the Visitor Control Center?

A: You can reach VCC at : 671-339-6217/5208/1280

Q: I am active duty stationed onboard Naval Base Guam or one of its tenant commands, and want to invite my parents to visit me on Polaris Point. Is that allowed?

A: Yes, but access is only limited to sponsoring guests through the Visitor Control Center. Trusted Traveler does not apply to Polaris Point.